

# Professional Standards Training Questions

Please email to [cchow@garealtor.com](mailto:cchow@garealtor.com), fax to (770) 458-6992 or  
mail to Christina Chow, 6065 Barfield Road, Ste. 200, Sandy Springs, GA 30328

Name: \_\_\_\_\_

Member Board: \_\_\_\_\_

1. What is the role of an Ombudsman?
2. What is the Ethics Standard of Proof for the Grievance Panel?
3. What are some examples of disputes that are not arbitrable by Georgia REALTORS®?
4. True or False: Mediation is now a mandatory part of the Arbitration Professional Standards Process?
5. What is the standard of proof for an ethics complaint? For an arbitration request?
6. Name four (4) acceptable forms of discipline for an ethics violation.
7. Name the three bases that a Respondent can appeal an ethics decision.